

Handling Workplace Bullying: A Guide for Managers and Supervisors



Workplace bullying can significantly impact employee morale, productivity, and overall workplace culture. As a manager or supervisor, it is your responsibility to foster a safe and respectful environment. This guide will provide you with key strategies for addressing workplace bullying effectively and utilizing Bree Health to support both employees and the organization.

Recognizing Workplace Bullying

Workplace bullying can take many forms, including:

- Verbal abuse, such as yelling, insults, or offensive remarks.
- Exclusion or social isolation.
- Undermining an employee's work or professional reputation.
- Excessive micromanagement or unreasonable workloads.
- Threats or intimidation.

Bullying can be subtle or overt, and it is important to listen to employees who report concerns or display signs of stress and disengagement.

Preventing Workplace Bullying

Prevention is key to maintaining a positive work environment. Here's how managers and supervisors can proactively address bullying:

- Establish a Zero-Tolerance Policy: Clearly define bullying behaviors and consequences in company policies.
- Engage in physical activity: Demonstrate respect, fairness, and professionalism in all interactions.
- Encourage Open Communication: Create a culture where employees feel safe reporting issues without fear of retaliation.
- Take breaks from electronics: Read a book, listen to music, or take a relaxing bath.
- Write it out: Journaling your thoughts and emotions can help you process and manage stress.
- Provide Training: Conduct regular training sessions on workplace harassment, respect, and conflict resolution.
- Monitor Workplace Behavior: Stay engaged with team dynamics and intervene early if you notice conflicts escalating.

Addressing Workplace Bullying

If bullying occurs, take the following steps to address it promptly and fairly:

- Investigate Complaints Thoroughly: Take all complaints seriously and conduct confidential investigations.
- Document Incidents: Keep detailed records of reported bullying incidents, including dates, witnesses, and actions taken.
- Take Appropriate Action: Enforce disciplinary measures when necessary, in accordance with company policies.
- Support Affected Employees: Provide reassurance and resources to victims and ensure their safety and wellbeing in the workplace.
- Follow Up: Check in with employees to ensure that bullying behaviors have ceased and that they feel supported.

How Bree Health Can Help

Bree Health can be a valuable resource in managing workplace bullying. Here's how:

- Counseling and Coaching Services: Employees who experience or witness bullying can access confidential support to help them cope with stress and emotional distress.
- Conflict Resolution Assistance: Bree Health professionals can mediate disputes and offer strategies to improve workplace relationships.

- Managerial Guidance: Supervisors can seek advice on handling difficult situations and enforcing policies effectively.
- **Training:** Bree Health provides Workplace Harassment training sessions. This training is available under the E-Learning benefit.

Encouraging employees to utilize Bree resources can foster a healthier work environment and help address bullying concerns effectively.

Final Thoughts

As a manager or supervisor, your leadership plays a crucial role in preventing and addressing workplace bullying. By fostering a culture of respect, taking immediate action when issues arise, and leveraging Bree Health, you can create a safe and productive workplace for all employees. Taking a proactive approach will not only benefit individuals but also contribute to the overall success of your organization. Contact us today at (800) 327-2255.

